

Job Posting

Type: Internal and External Posting
Position: **Women's Support Worker, Empress Rooms & Sereena's Housing for Women**
Hours: Relief/On-Call
Salary: \$19.28 - \$22.60, depending on experience, plus a generous benefits and leave program, paid by employer
Deadline: **Applications accepted on an ongoing basis**

An exciting opportunity exists for Women's Support Worker at Empress Rooms & Sereena's Housing for Women, programs of Atira Women's Resource Society. We offer a challenging and rewarding work environment for women passionate about the work of ending violence against women and children. Understanding the dynamics of violence against women and children within the context of intersectional feminism and being able to apply this understanding in your day-to-day practice is mandatory.

Qualifications:

Must have a minimum one-year experience as a front-line support worker working with women affected by violence and who may also be struggling with substance use and or mental wellness, poverty, episodic or chronic homelessness and who face multiple barriers to securing safe, affordable long-term housing. Must have experience supporting women to meet their physical, emotional and social needs while working collaboratively with co-workers and a group of service partners is a requirement. Must have a well-developed analysis of the ongoing effects of colonization and the resulting impact on First Nations, Métis and Inuit women; must understand and be at ease working within a harm reduction environment.

Primary Responsibilities:

- Provides support, advocacy, information and resource referrals to women;
- Familiarizes women with the physical environment at the program and the guidelines for living communally;
- Provides information regarding options and alternatives available to women, including information about income assistance, legal services, health issues, drug and alcohol services, housing and other resources, as requested;
- Provides accompaniments to women to various appointments;
- Supports women with the normal activities of daily living including providing help to keep their rooms clean, prepare for pest control, do laundry, cook, etc.;
- Participates in supporting women to meet their goals and objectives;
- Assists in the planning, organization and delivery of outings, recreational activities and cultural celebrations for women who live at the program;
- Provides individual and group support, including facilitation of various self-help groups, talking circles, and conflict resolution between women and between groups of women who live at the program;
- Maintains the safety and cleanliness of the office and inventory;
- Maintains the safety and security of the building; responding to any building emergencies.

Skills & Abilities:

- Superior interpersonal communication skills
- Demonstrated leadership and teamwork skills
- Good time and general management skills
- Thorough knowledge of program issues
- Ability to work under pressure and manage stress
- Knowledge of group processes and facilitation techniques
- Knowledge of and skills necessary to work with women who struggle with substance use
- Thorough understanding of harm reduction especially as it relates to women, violence and struggles with substance use
- Ability to work effectively with program staff as well as other non-profit and or publicly funded groups, agencies and organizations

Education:

A degree, diploma or certificate in a related subject combined with relevant workplace experience and skill-based training (e.g. through programs like those offered at the Justice Institute or the Native Education College) is required. Formal education/credentials will count only as much as the equivalent combination of skill-based training, work and lived experience.

Additional Requisites/Assets:

- A valid First Aid Certificate is required
- Non Violent Crisis Intervention certification or equivalent is an asset
- Food Safe Certificate is an asset
- Ability to fulfill the physical demands of the job
- All positions are subject to a criminal records review

Application Process:

Expressions of interest, including an updated resume and a cover letter describing how you meet or exceed the above-noted qualifications, must be received by email at jobs@atira.bc.ca or dropped off to 201-190 Alexander Street before the deadline noted above; Resumes without a cover letter will not be considered. **Candidates who lack the basic experience and qualifications as set out in the posting will not be considered.** Please go to atira.bc.ca/careers for a current list of postings.